Oxford HART Hub

Where every door leads to the right support in your recovery journey

The Urgency of Now



131 individuals actively seeking housing



WH's Emergency Department visits by individuals identifying as homeless have tripled. Tillsonburg and Ingersoll have quadrupled



Opioid-related visits have surpassed the provincial average



Long wait times for critical services, including:

- Psychiatry 10 months
- Mental Health & Addictions Therapy 6 months
- Supportive Housing 5 years
- Transitional Housing 2 years

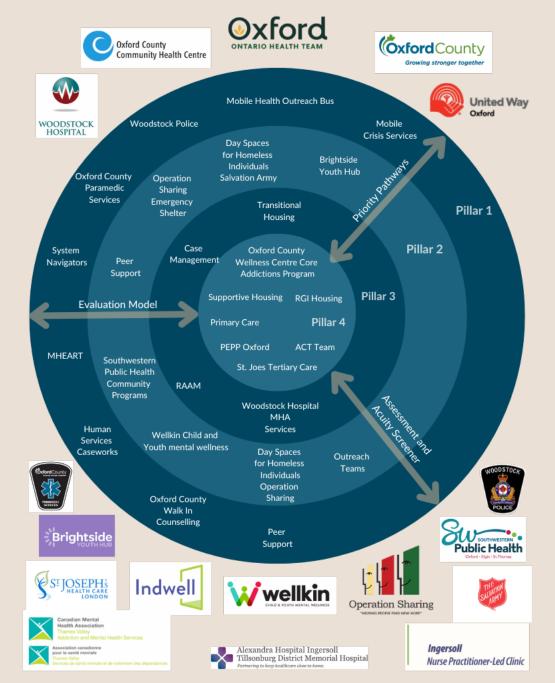


We need a system that meets people where they are, removes barriers, and provides real solutions. That's what the Oxford HART Hub is designed to do.

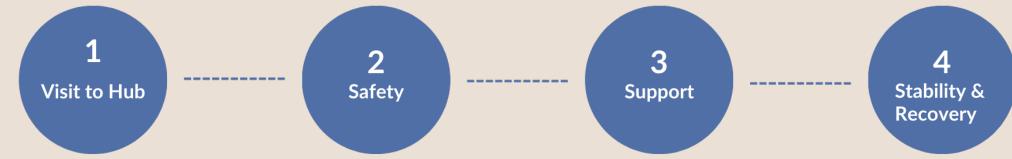
Building the Vision

- The Oxford HART Hub is comprised of 16 different community partners
- The Oxford HART Hub model of care prioritizes person-centred, evidencebased approaches that provide seamless transitions between housing, health, and social services
- Strong collaborative partnerships will address immediate needs and long-term support
- Integrated pathways also support the "no wrong door" approach to care

Oxford HART Hub Model of Care



Oxford HART Hub Model of Care



- No matter where the client accesses the Hub, they will be greeted by a warm, friendly face.
- A mobile Community Outreach Team of navigators will support the individual through the whole continuum of care.
- Through emergency shelters and the Mobile Health and Outreach Team, clients' immediate needs will be met (food, warm shower, access to Primary Care).
- This helps to ready them for treatment focused services.
- A client will receive support through integrated mobile care pathways or on-site at the Oxford Wellness Centre. These could include:
- 1. Housing Intake Team
- 2. Mental health and addiction services
- 3. Referral pathway to community supports
- 4. Primary Care
- 5. Shelter or transitional beds
- 6. Case management for social assistance
- 7. Employment finding services

 Clients in need of long-term services and support can access a range of stability resources, including dedicated programs like bed-based addiction services and supportive housing. These services provide the essential support needed to help clients maintain stability and avoid "a revolving door" of service.

Key Enablers of an Integrated HART Hub Journey

Community Navigators & Street Outreach Standard Assessments & Acuity Screeners Supportive Housing Personalized Care Plans Digital Health

Access to Primary Care/Mobile Health Team

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The Oxford County Wellness Centre



Centrally located: Accessible to those in need, close to local transportation



Proximity to Support Services: In close proximity to **existing** health, social and human services, creating a low-barrier continuum of care



Existing Infrastructure: Allows for effective repurposing, minimizing delays in launching muchneeded services

Breaking the Cycle Building a Stronger Community

- Woodstock Hospital is formally requesting that Woodstock City Council amend the performance requirement for 16 Graham Street to align with our proposed use as a Wellness Centre
- Addiction and mental health struggles don't have just one face. Without action, the cycle continues, impacting future generations
- We have an opportunity to intervene early, to provide support before lives unravel



