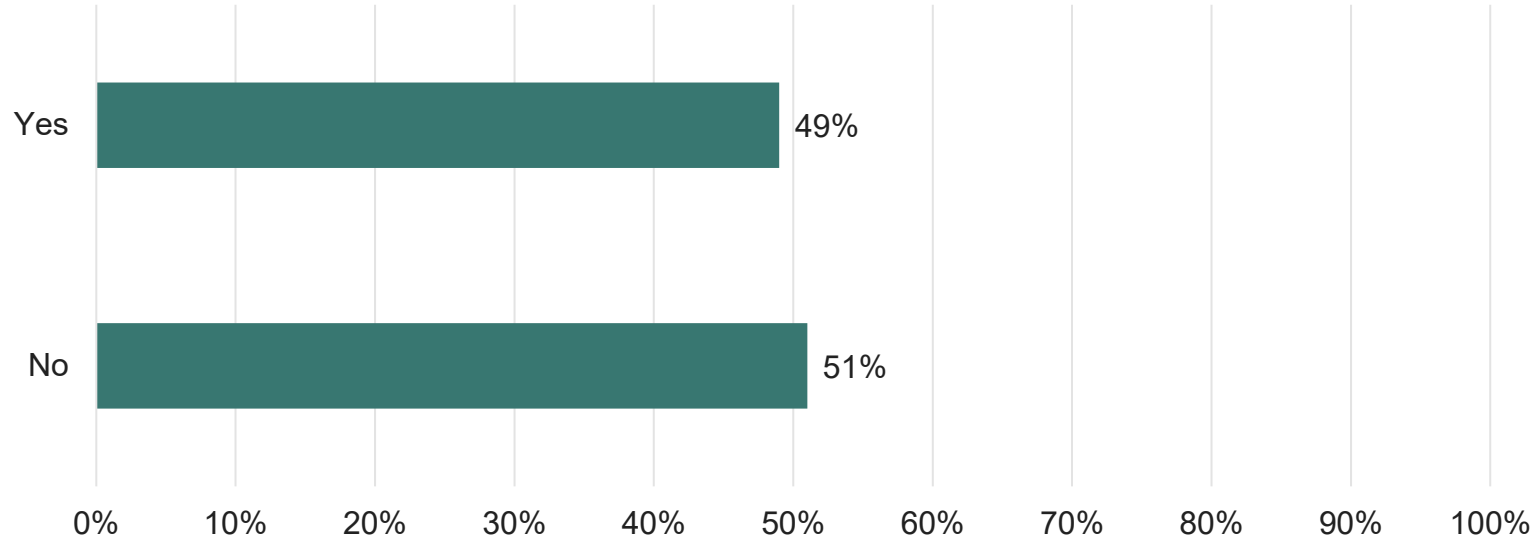


Asset Management

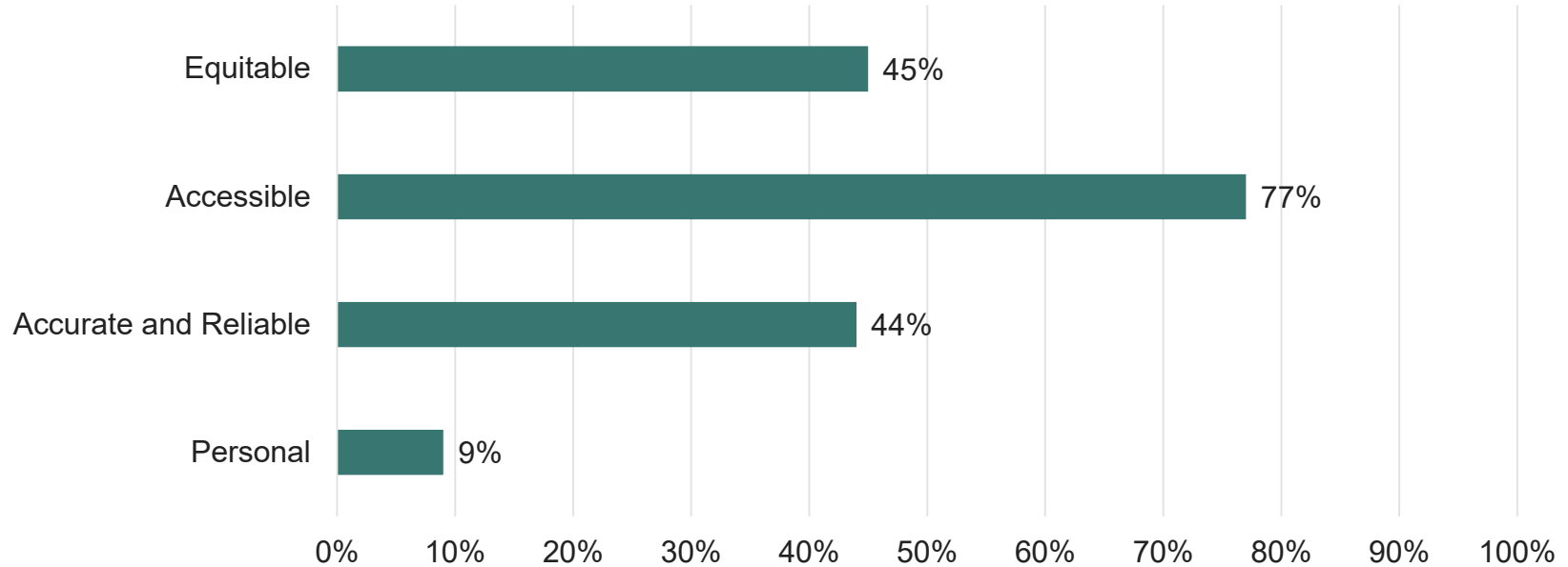
Summary of feedback received
from the survey conducted from
April 24th – May 19th, 2023



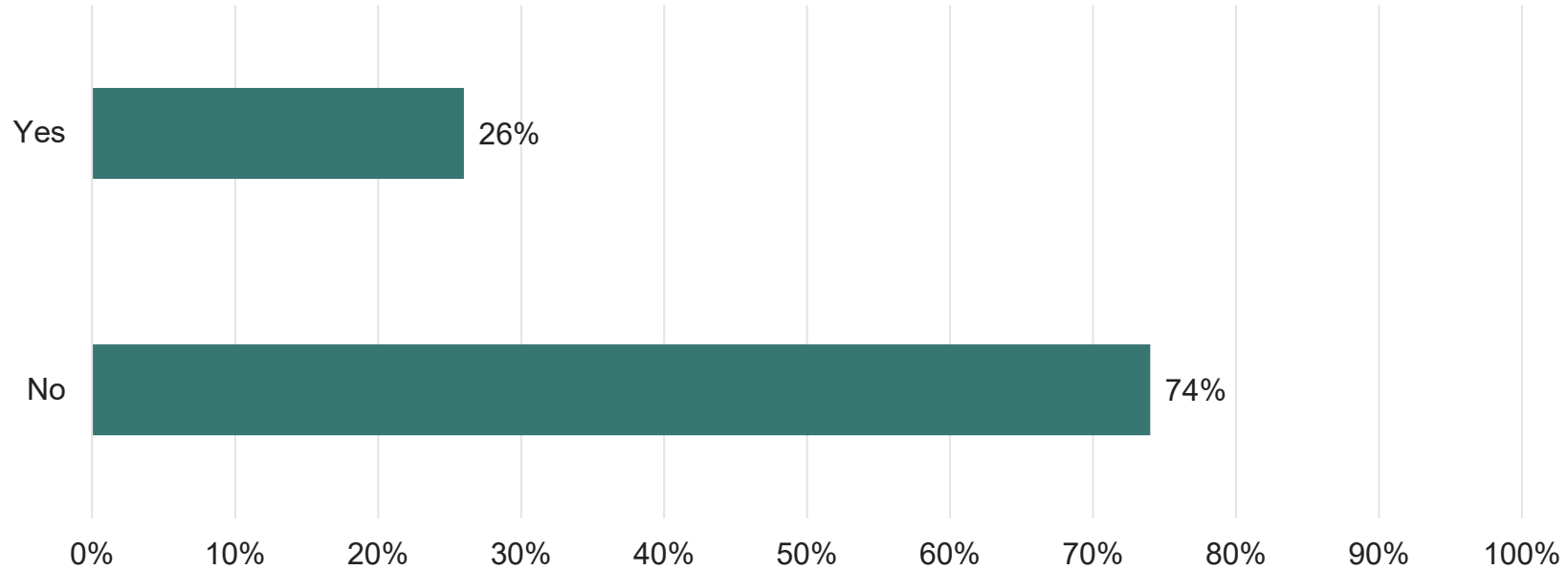
Do you believe you receive good value for your tax dollars including user fees?



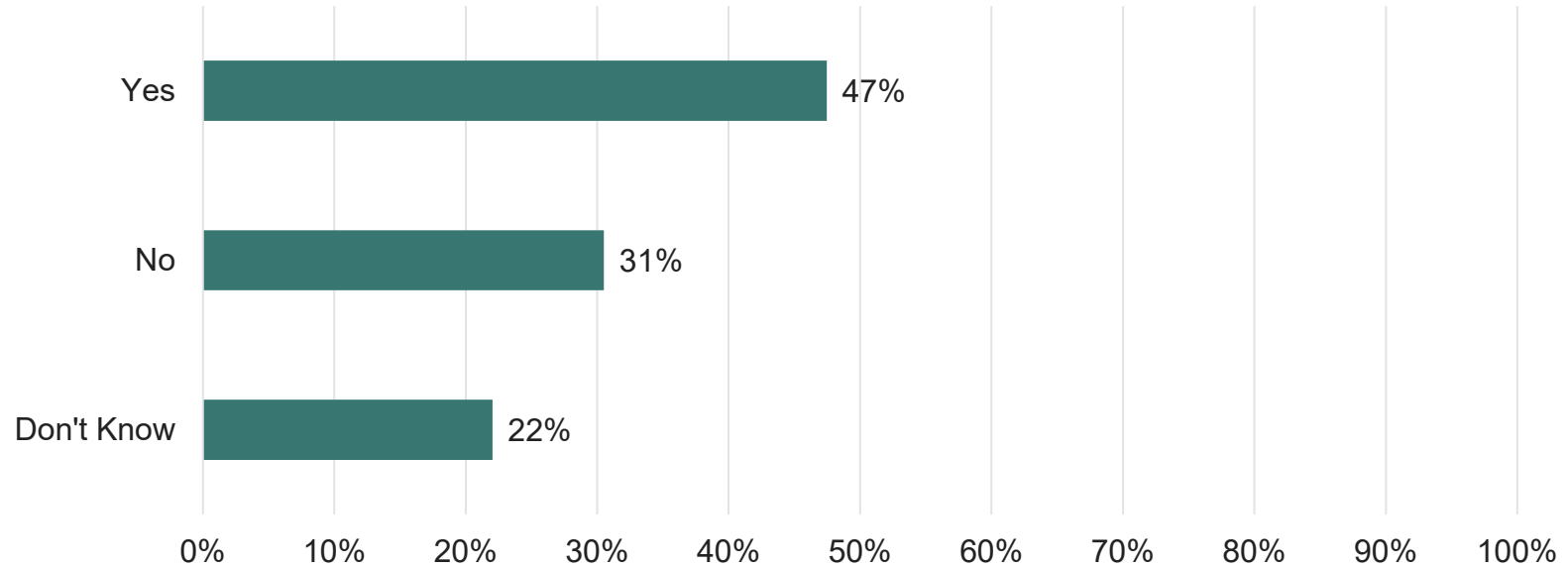
Do you feel City Services are:



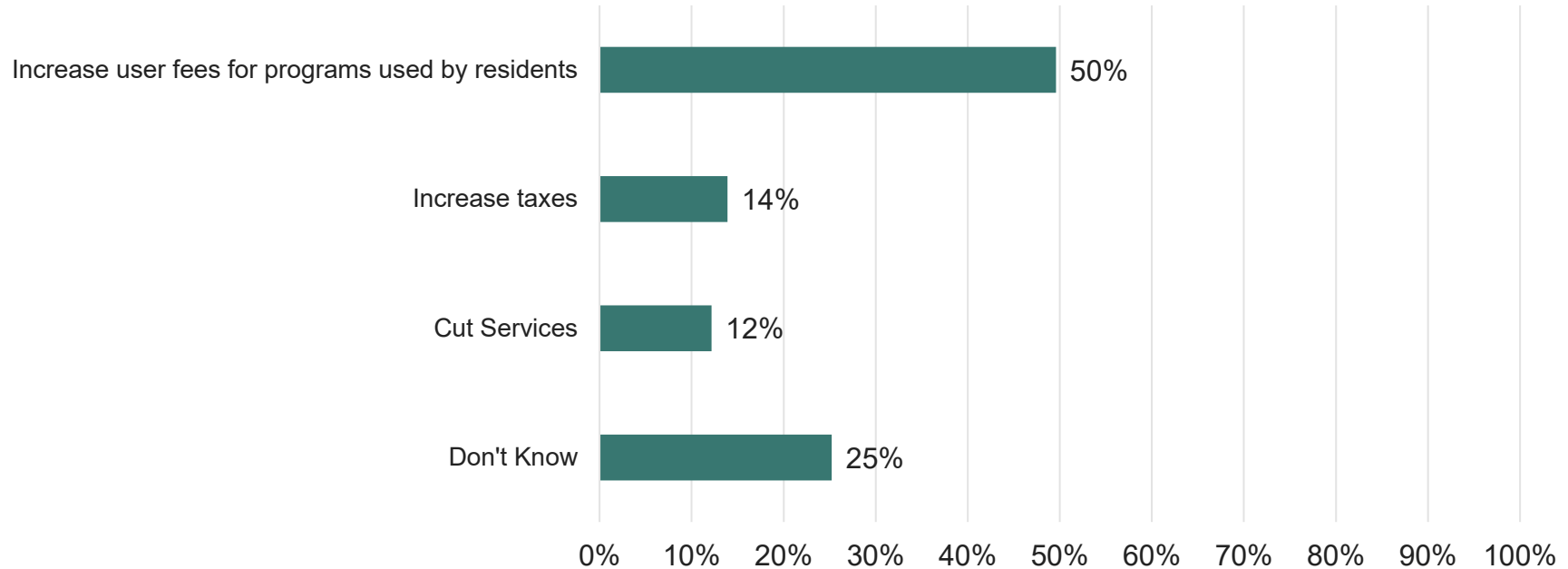
Do you experience barriers / difficulties in accessing City Services?



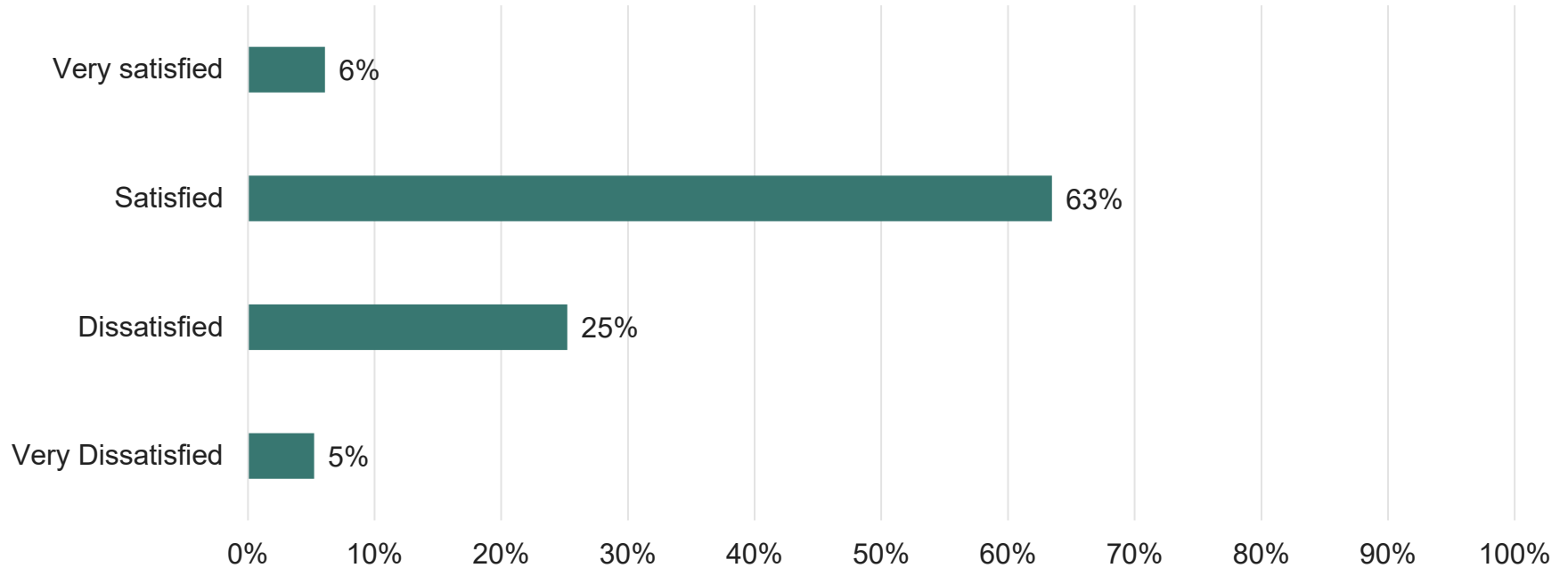
Would you support an increase in additional funding to improve levels of service?



What options do you believe the City should pursue to pay for services?



What is your overall satisfaction with the services the City provides?



Respondents' history with Woodstock

More than 73% of respondents have lived in Woodstock more than 10 years

 **10
Years**

Average length of time living in Woodstock

 **24.3
Years**

Where people have lived previously



Oxford County



Stratford



Waterloo Region



Kingston



GTA



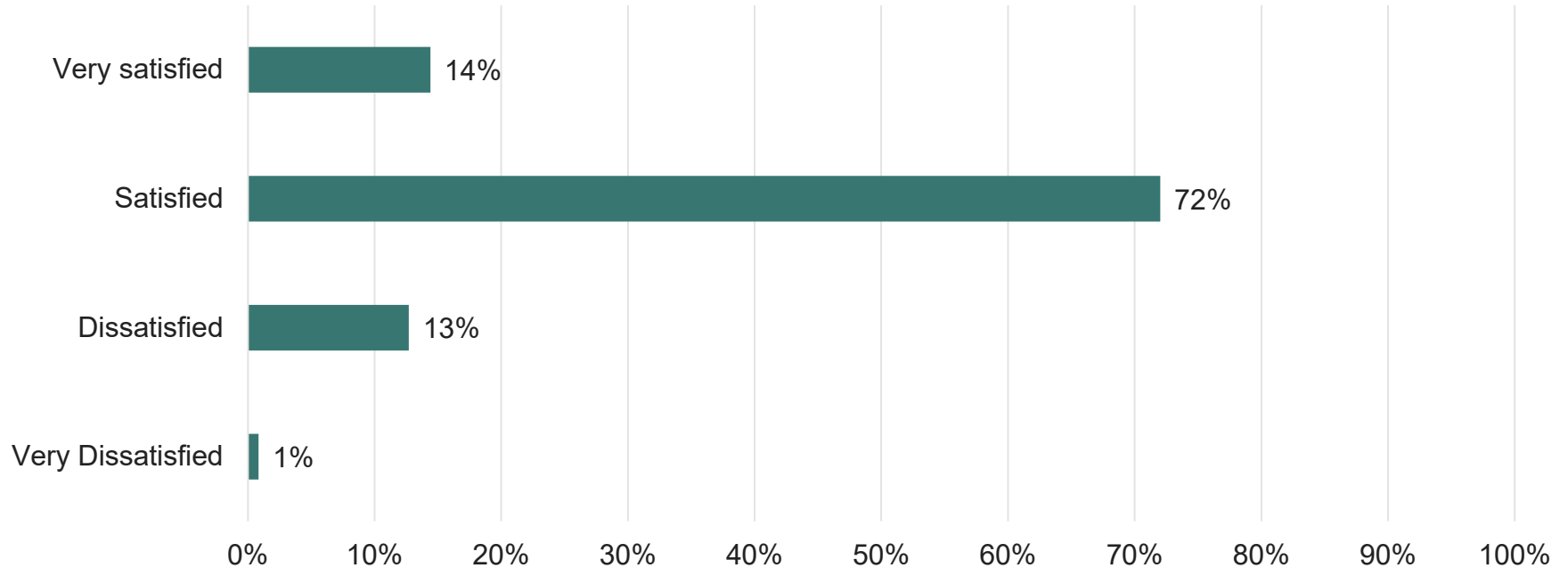
Windsor

Corporate Facilities

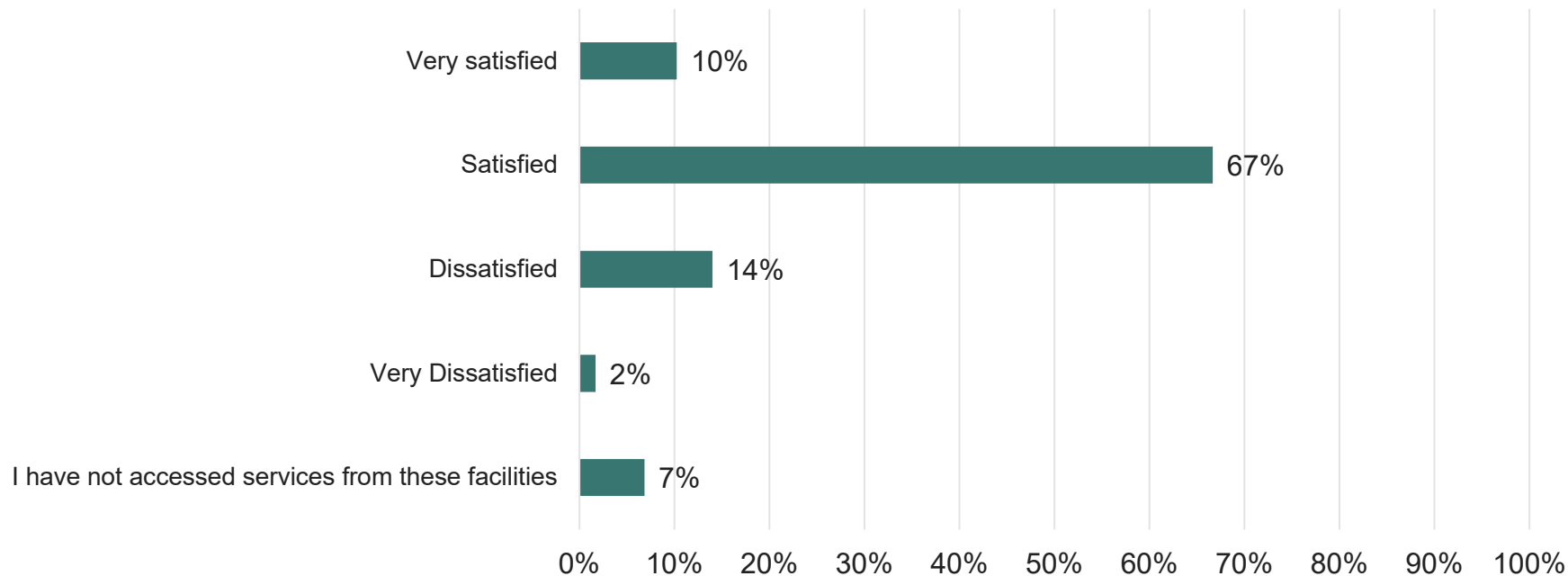
Administration, Engineering, Public Works, Transit



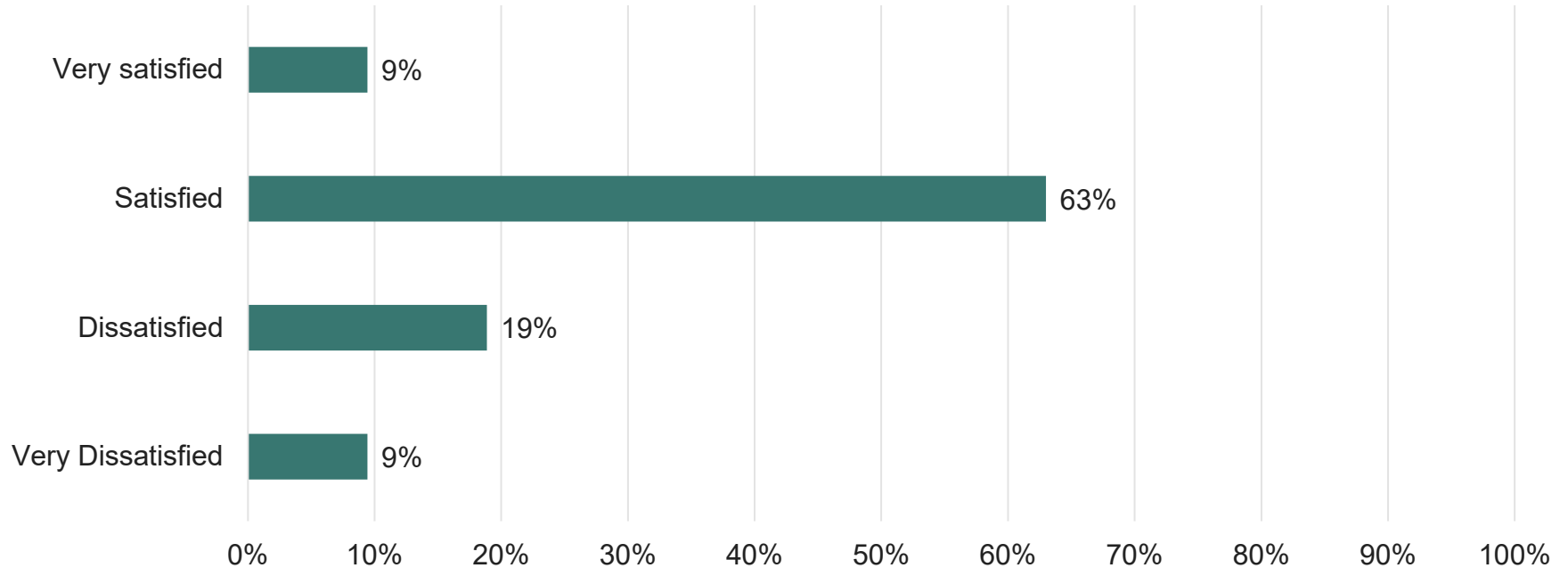
How satisfied are you with overall current physical conditions of the corporate facilities within the City?



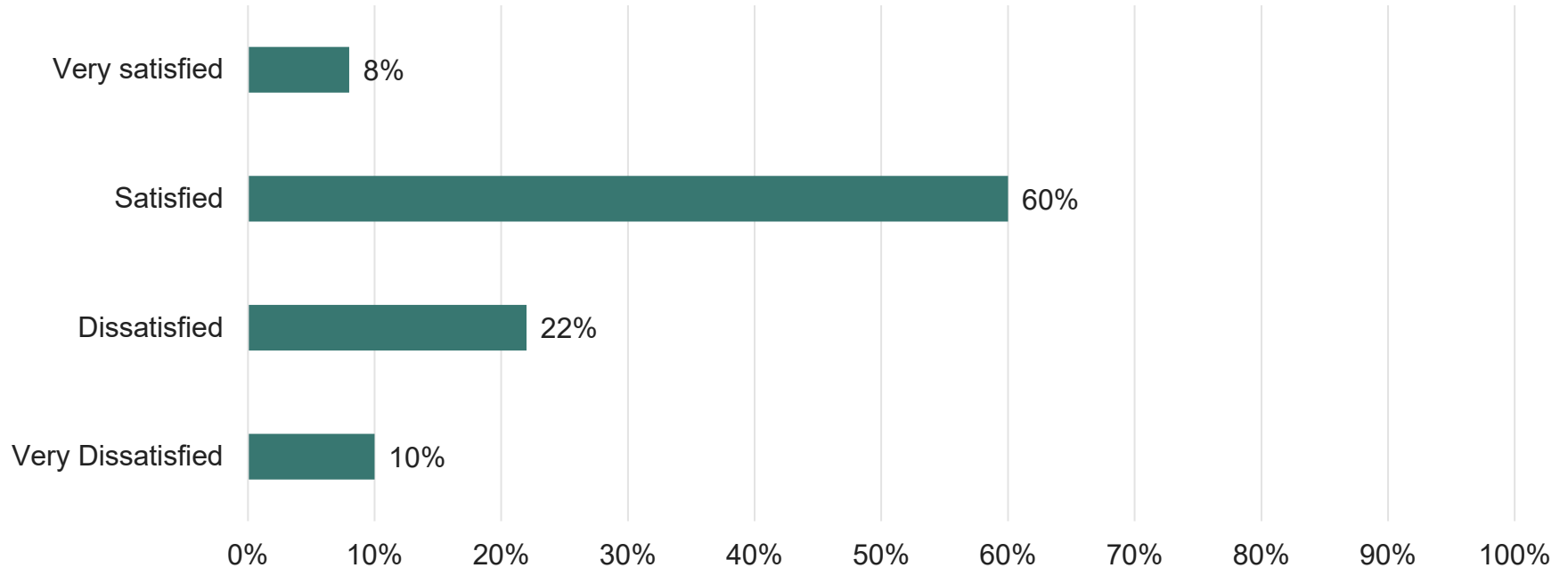
Generally, how satisfied are you with the current availability of services within these facilities?



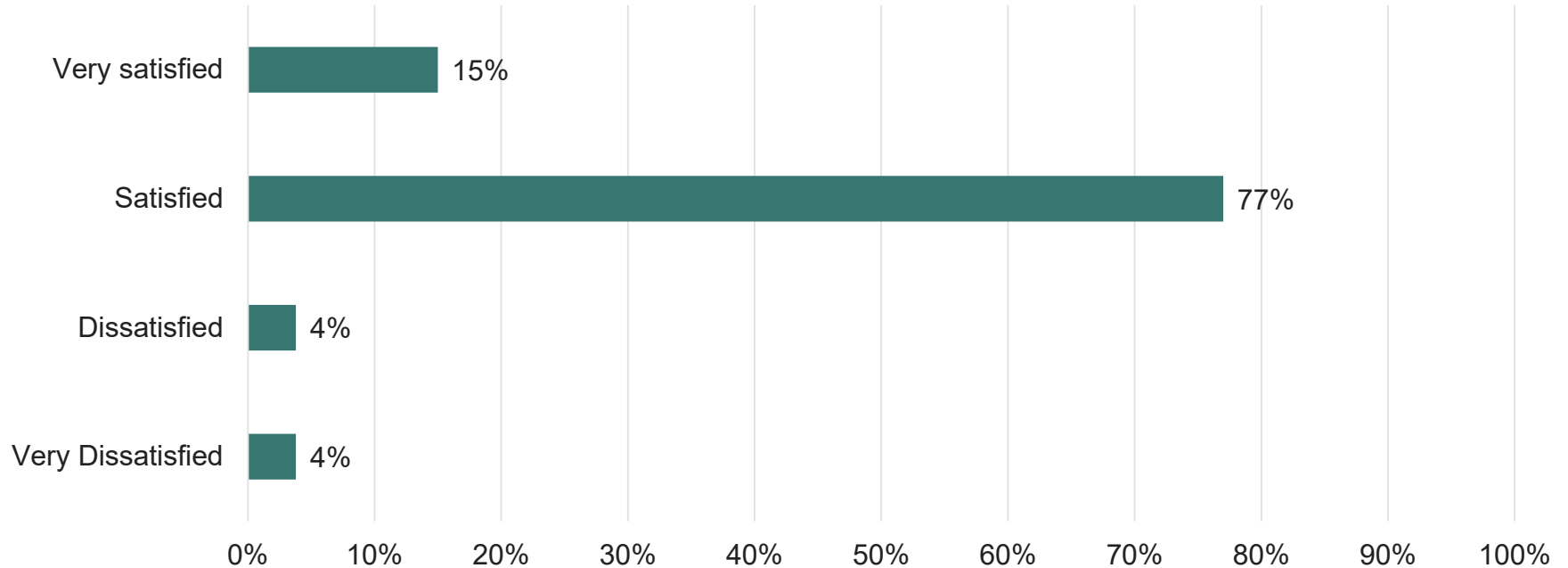
How satisfied are you with current physical conditions of the bus shelters within the City?



How satisfied are you with current accessibility of the bus shelters within the City?



How satisfied are you with current physical conditions of the buses within the City?





Recreation, Community, and Culture

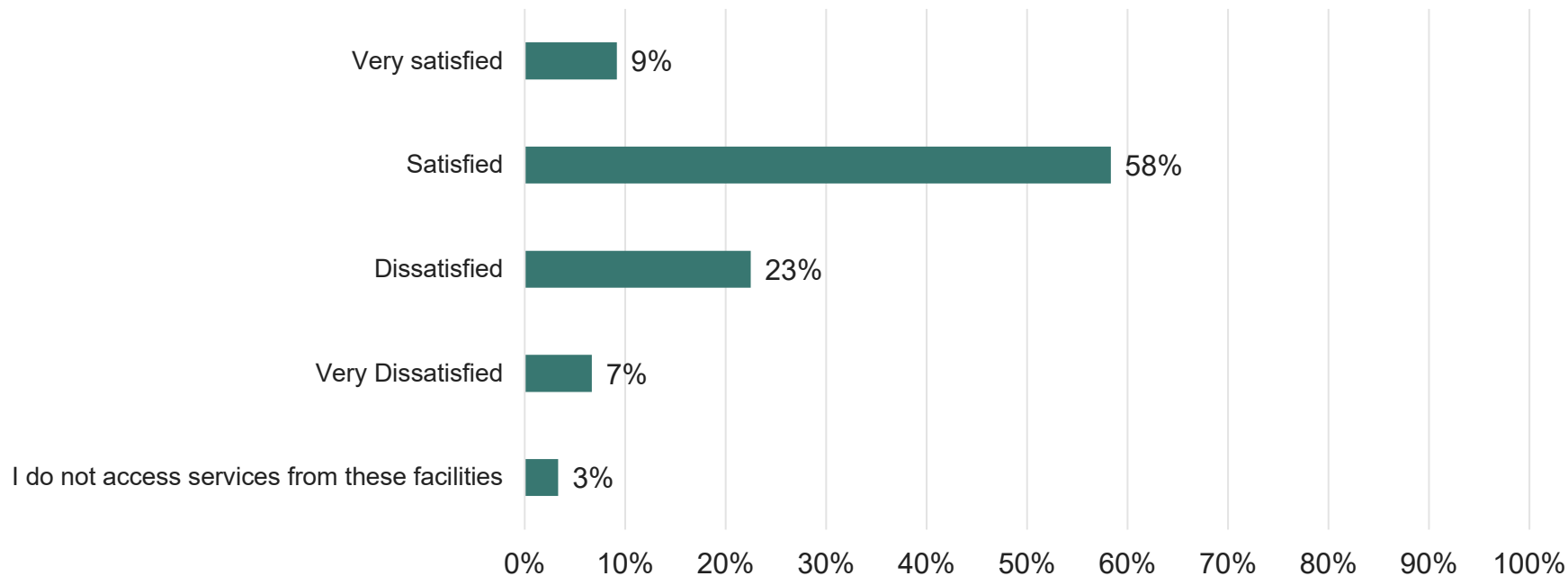


Recreation

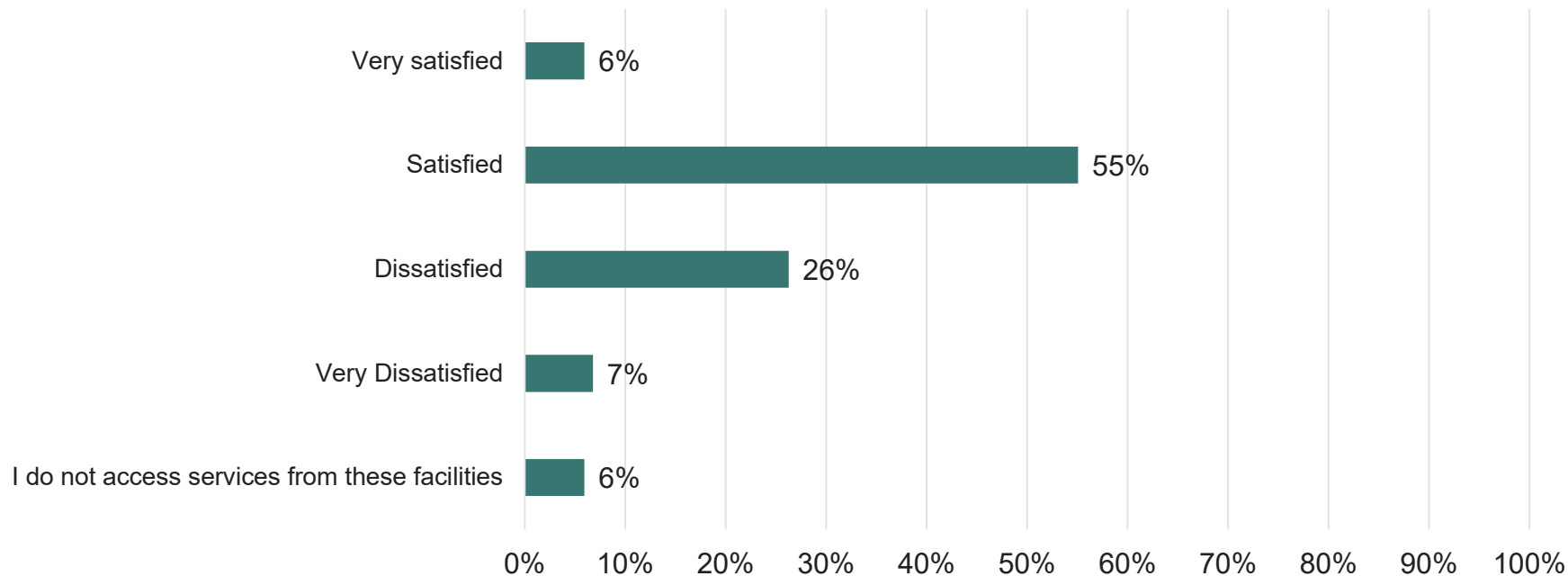
Parks, Cowan Park Sportsplex, Civic Centre Arena and Southside Aquatic Centre



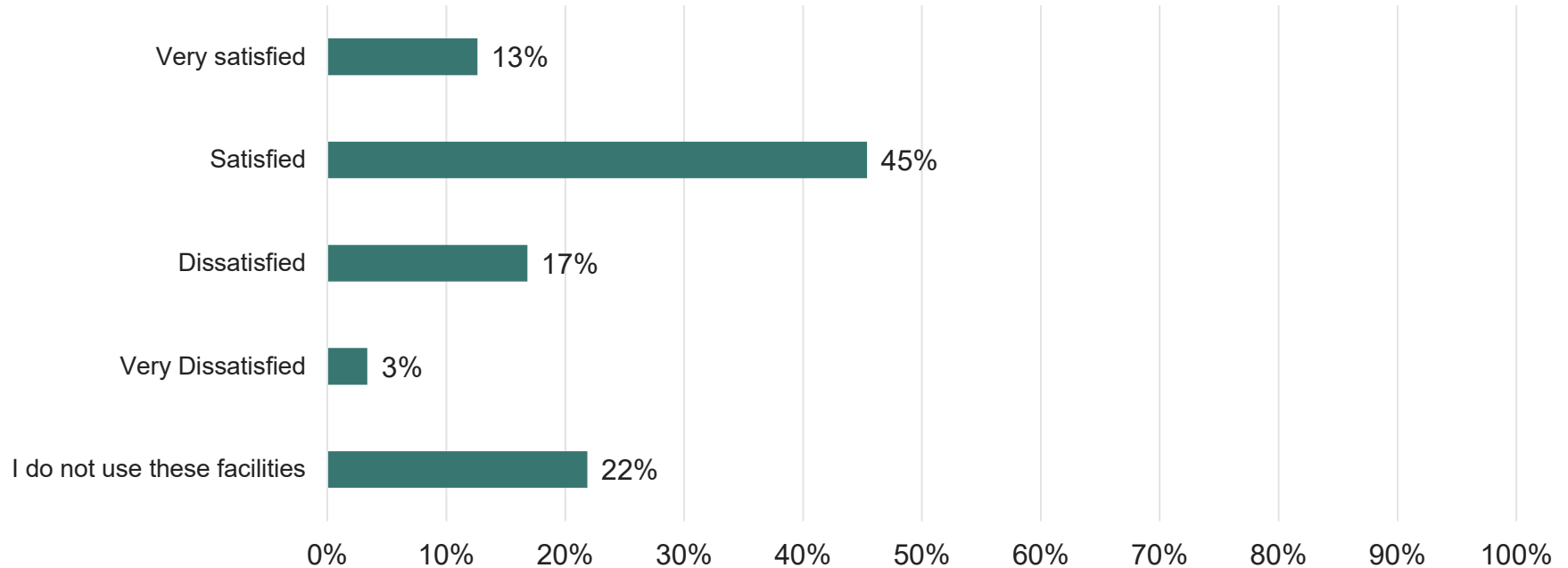
Generally, how satisfied are you with the current conditions of the recreational facilities within the City?



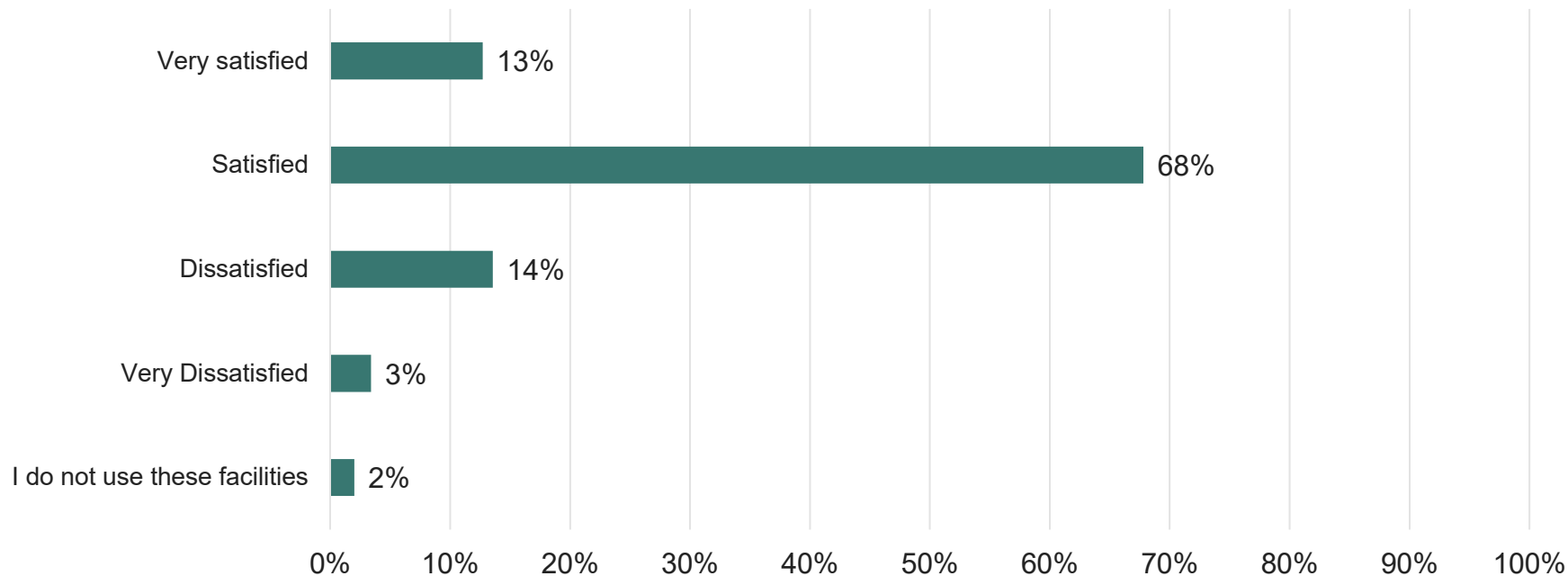
Generally, how satisfied are you with the current availability of services within these facilities?



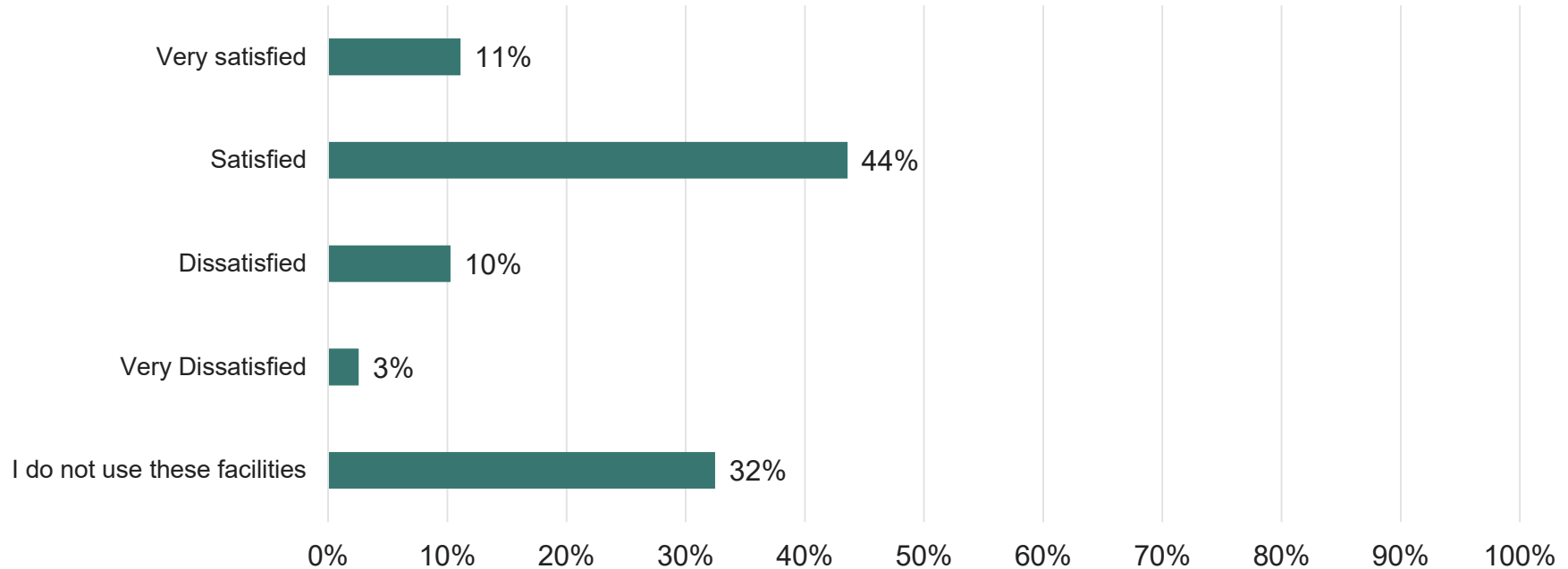
How satisfied are you with the current conditions of the sports fields within the City?



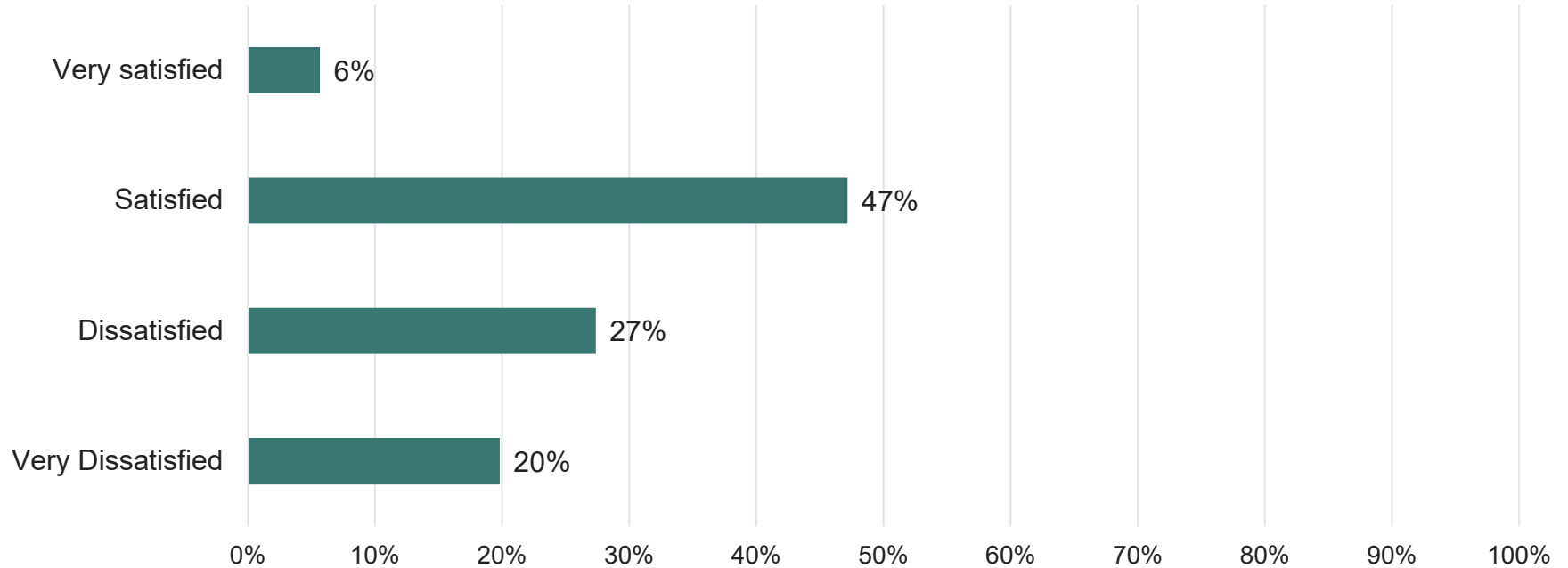
How satisfied are you with the current conditions of the parks within the City?



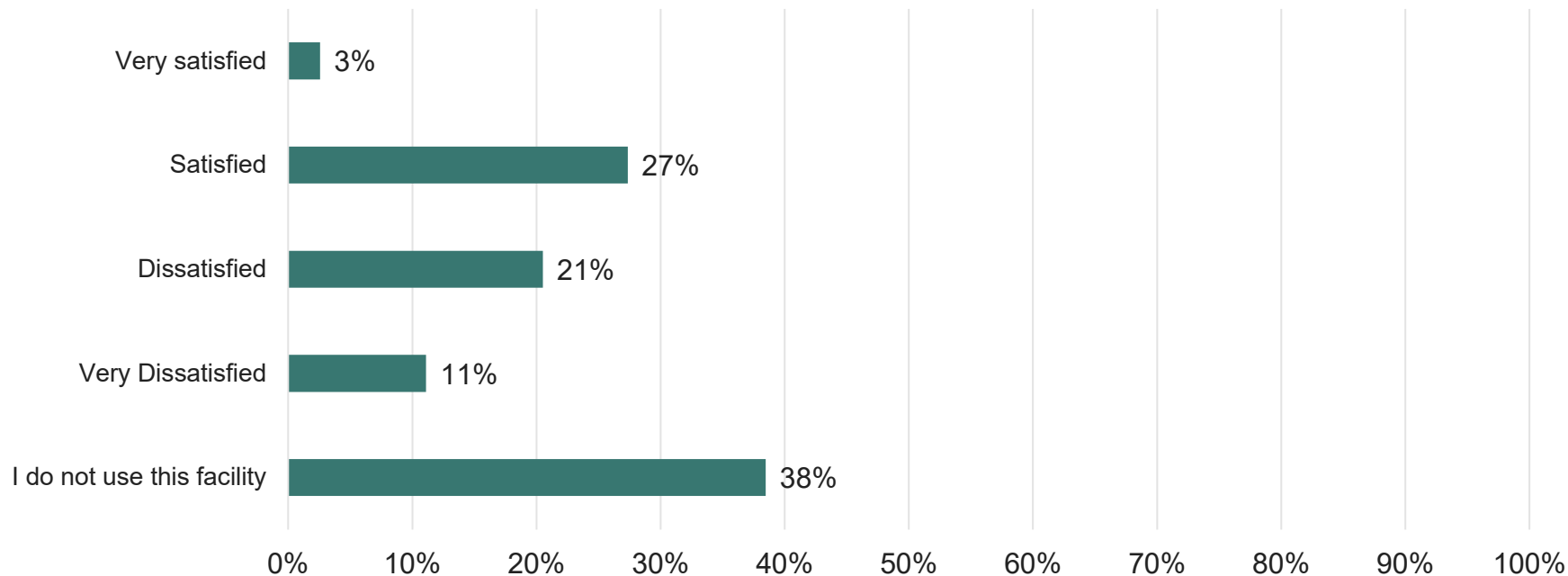
How satisfied are you with the current conditions of the playground equipment within the City?



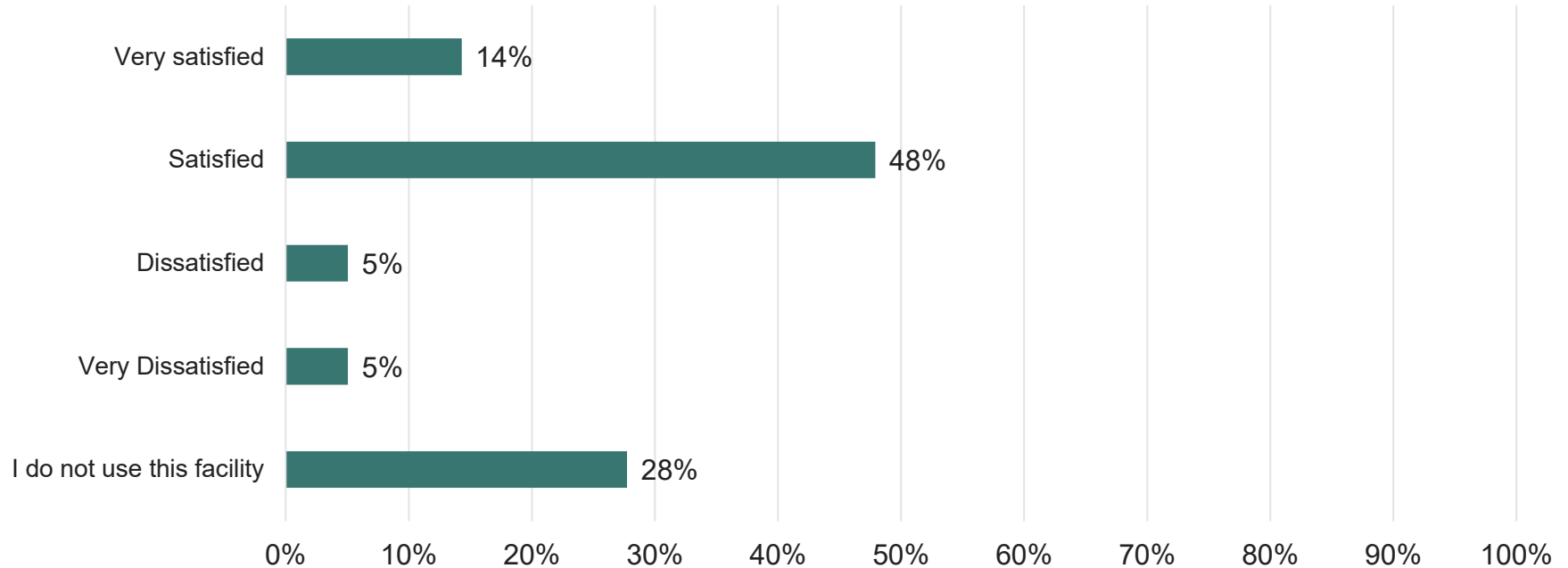
How satisfied are you with the current conditions of Civic Centre Arena?



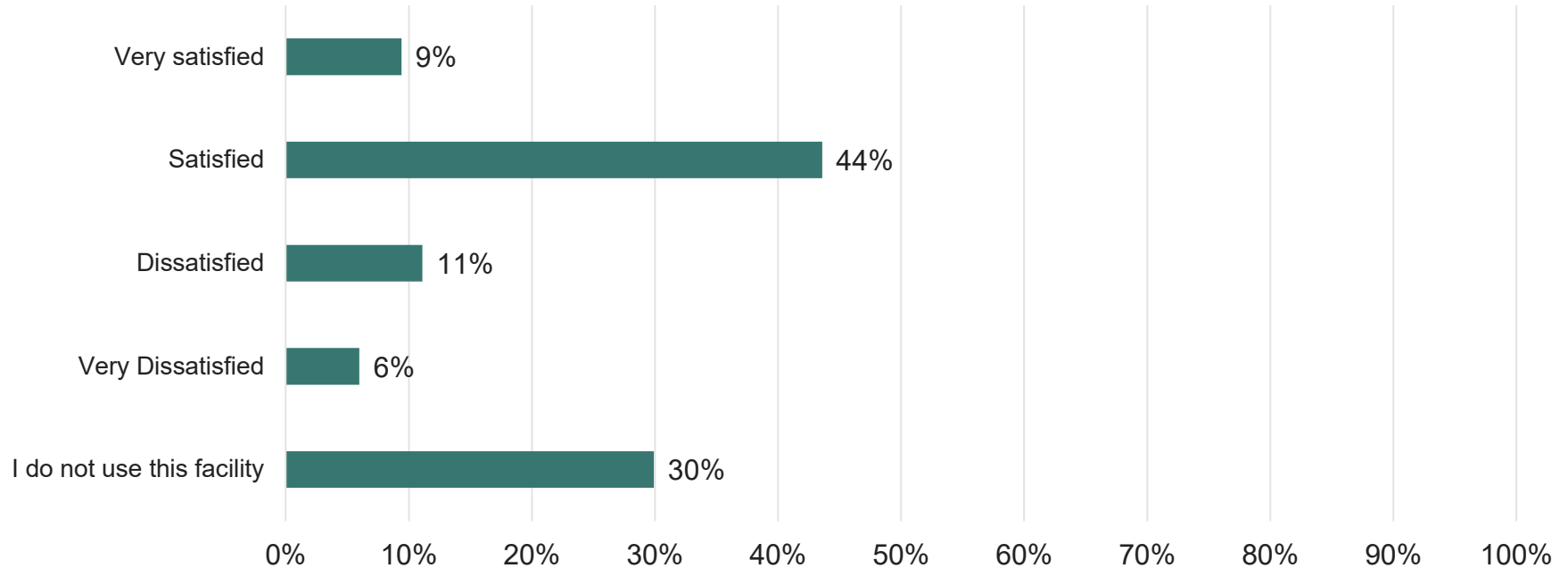
How satisfied are you with the current availability of services within the Civic Centre Arena?



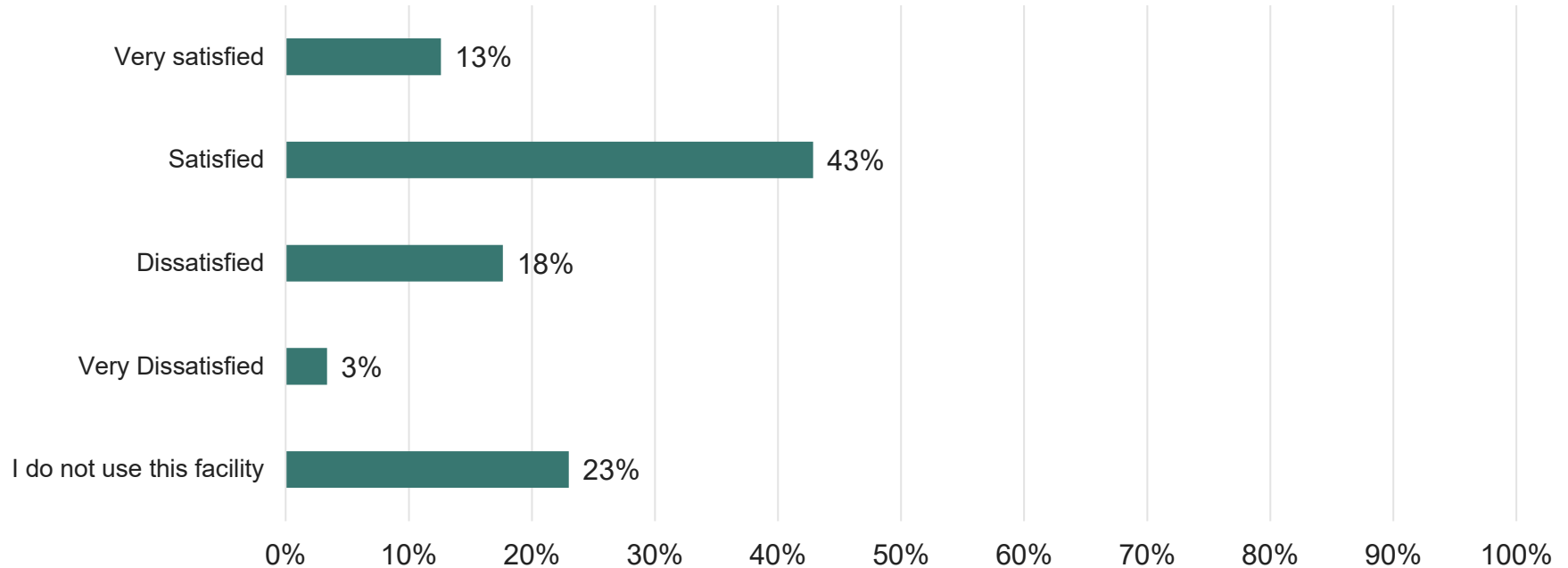
How satisfied are you with the current conditions of Cowan Park Sportsplex?



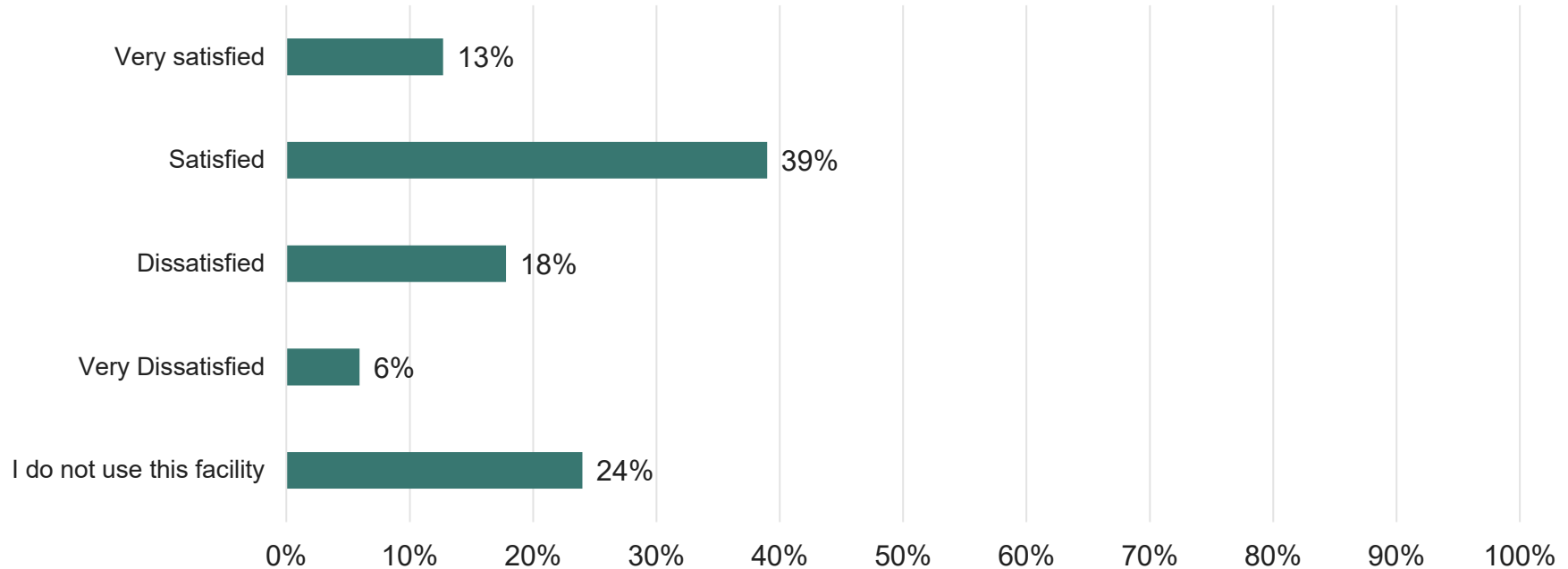
How satisfied are you with the current availability of services within the Cowan Park Sportsplex?



How satisfied are you with the current conditions of Southside Aquatic Centre?



How satisfied are you with the current availability of services within Southside Aquatic Centre?

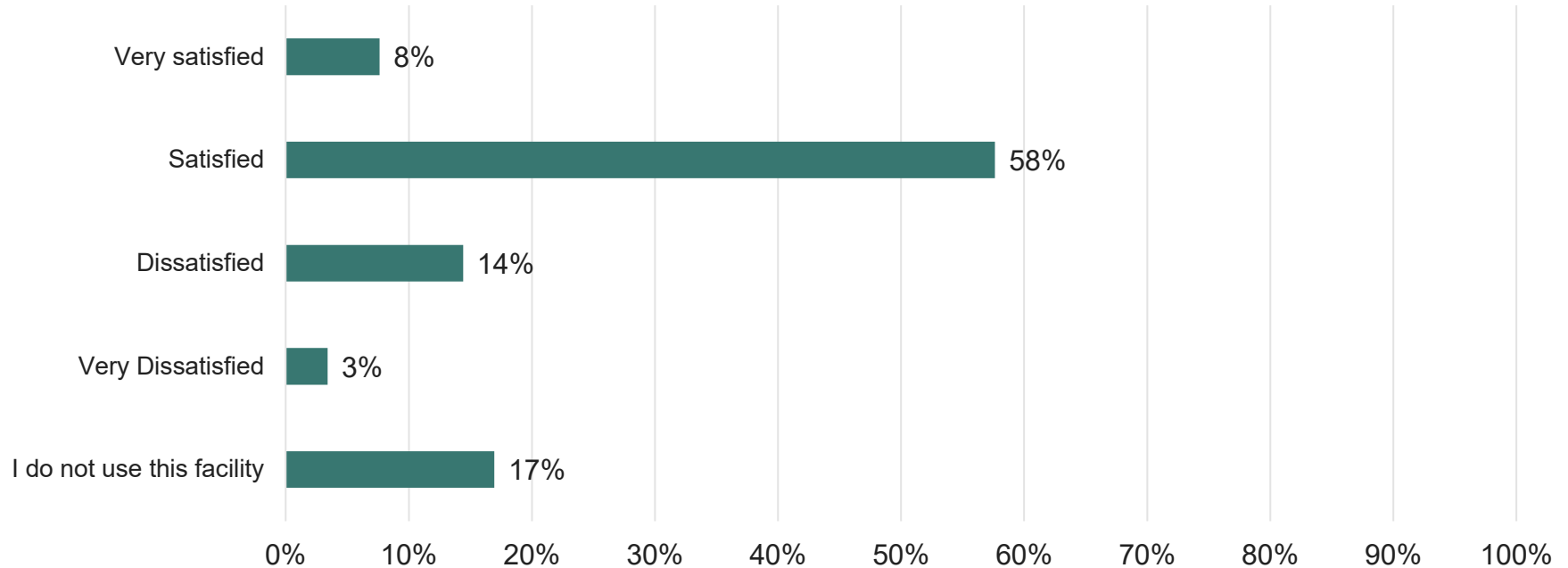


Community

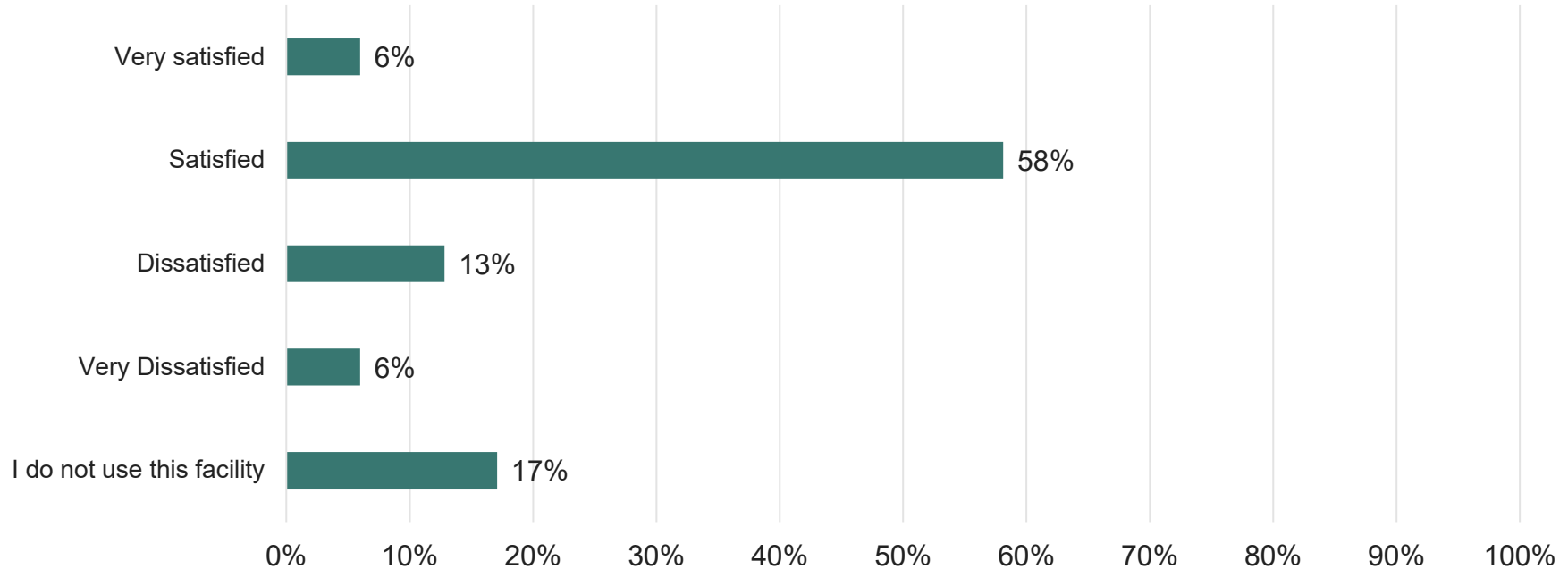
Community Complex and South Gate Centre



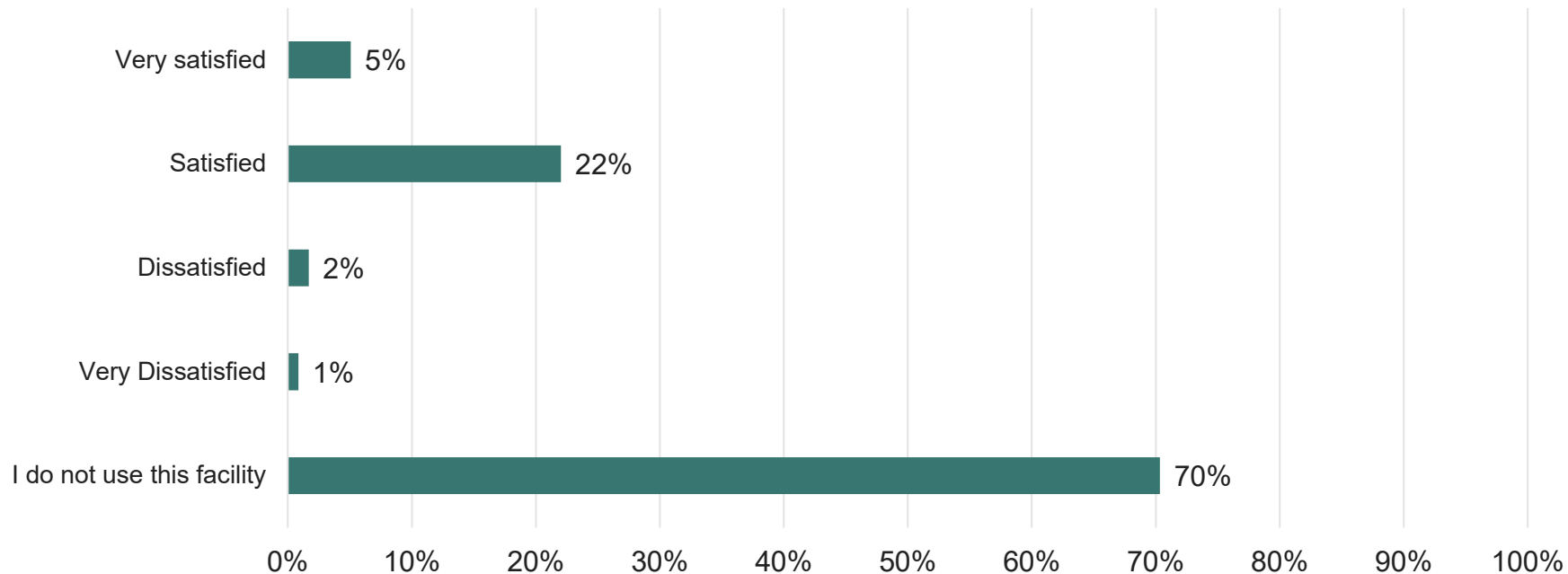
How satisfied are you with the current conditions of community facilities within the City?



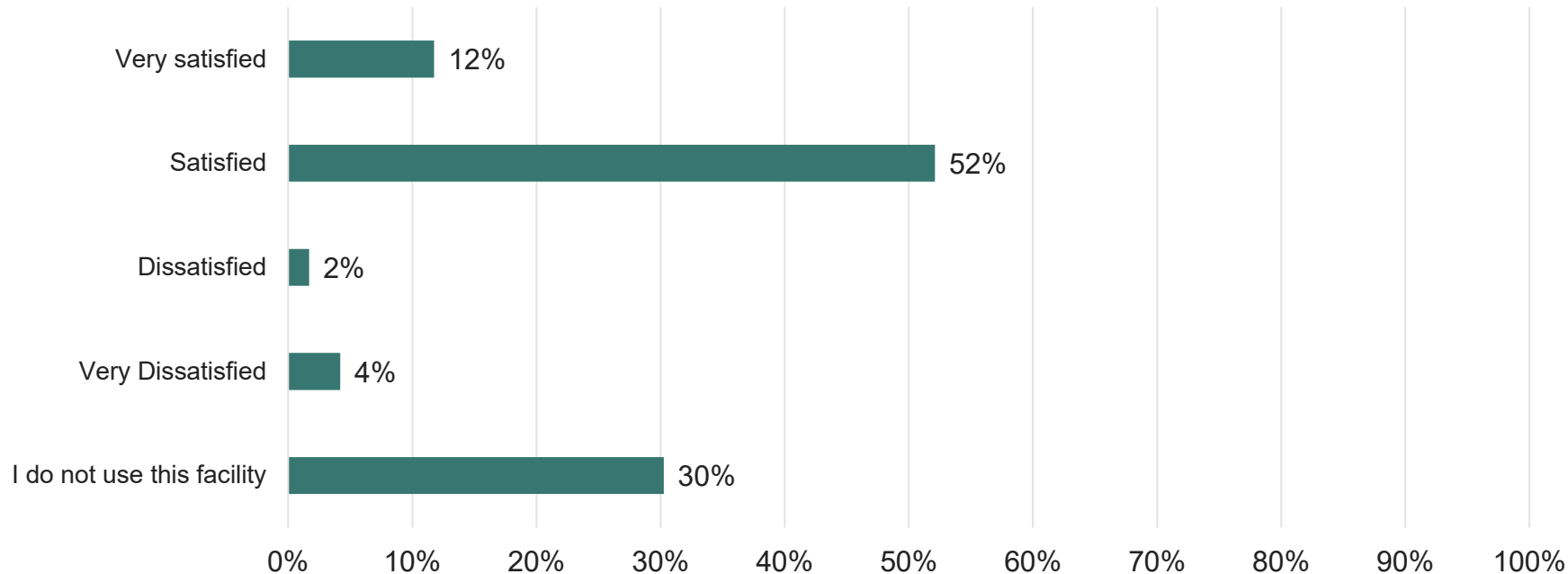
How satisfied are you with the current availability of services within these facilities?



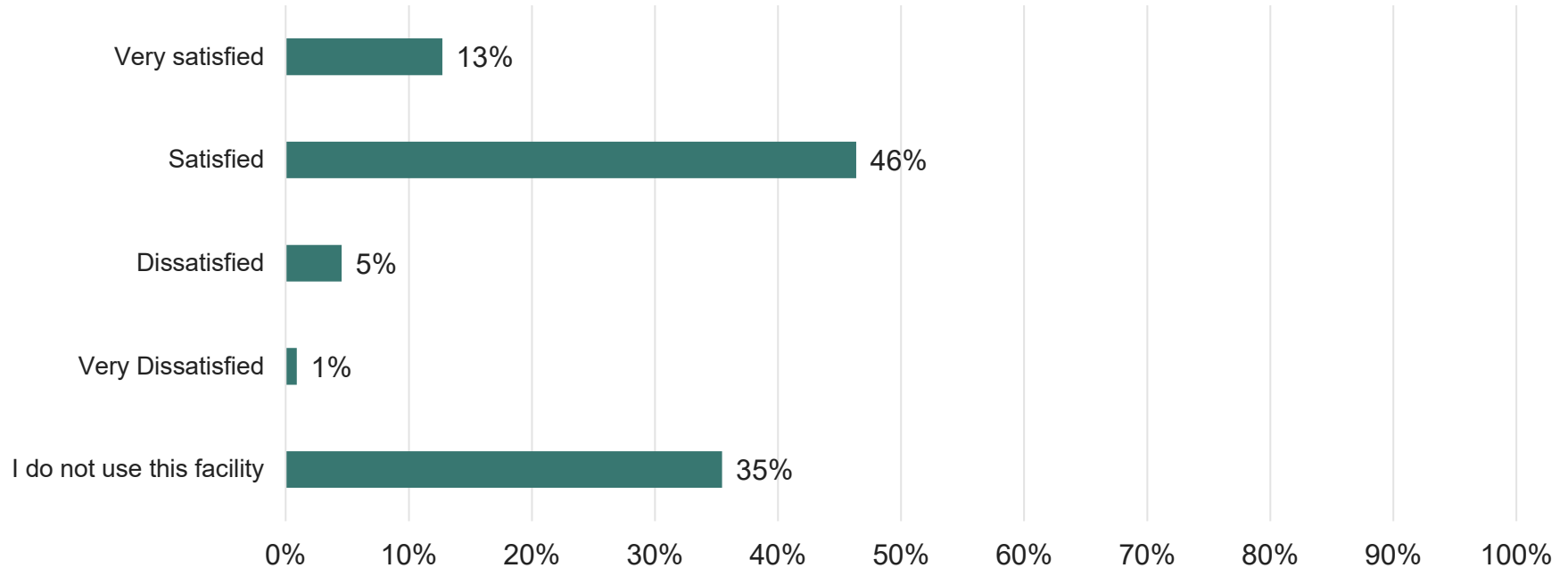
How satisfied are you with the current conditions of South Gate Centre?



How satisfied are you with the current conditions of the Reeves Community Complex?



How satisfied are you with the current availability of services within the Reeves Community Complex?

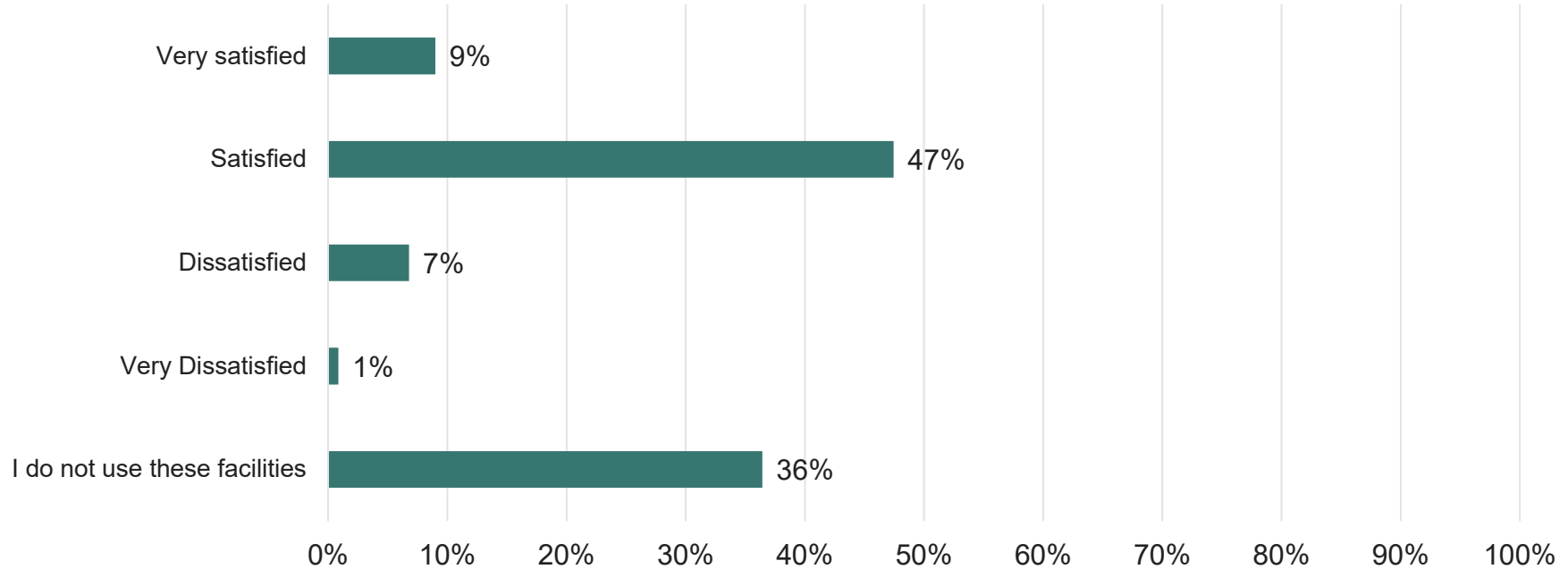


Culture

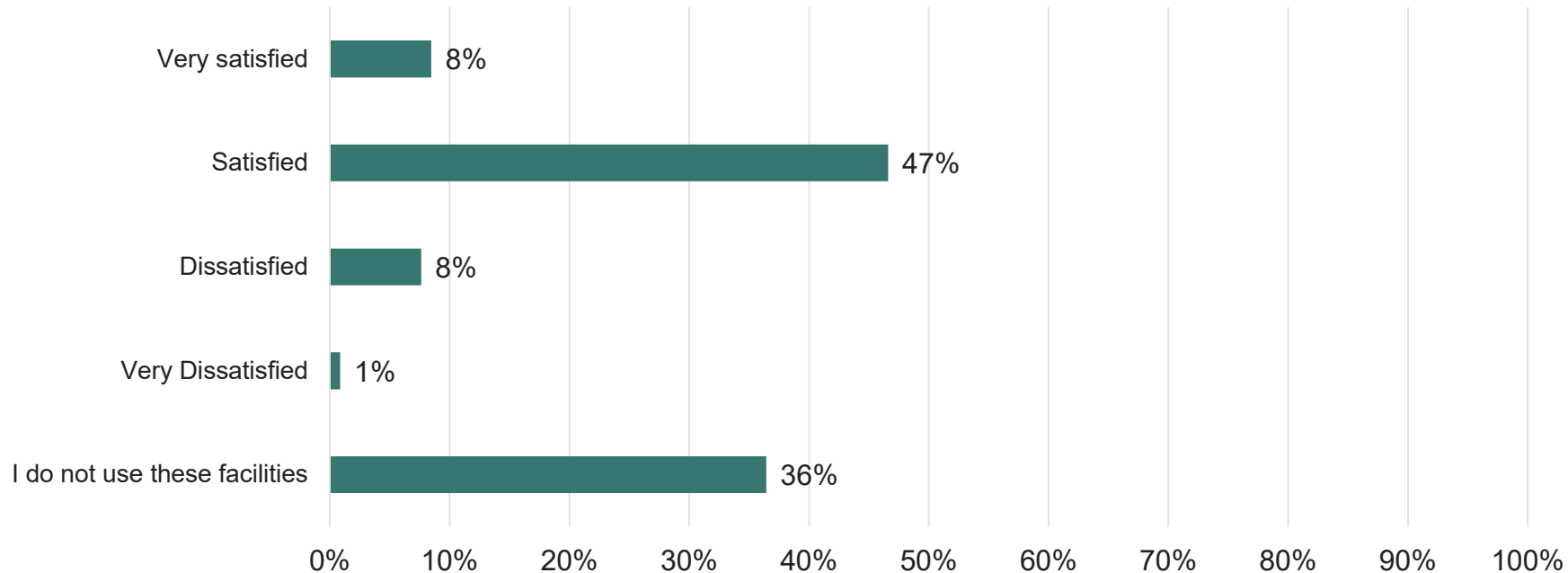
Art Gallery, Library and Museum



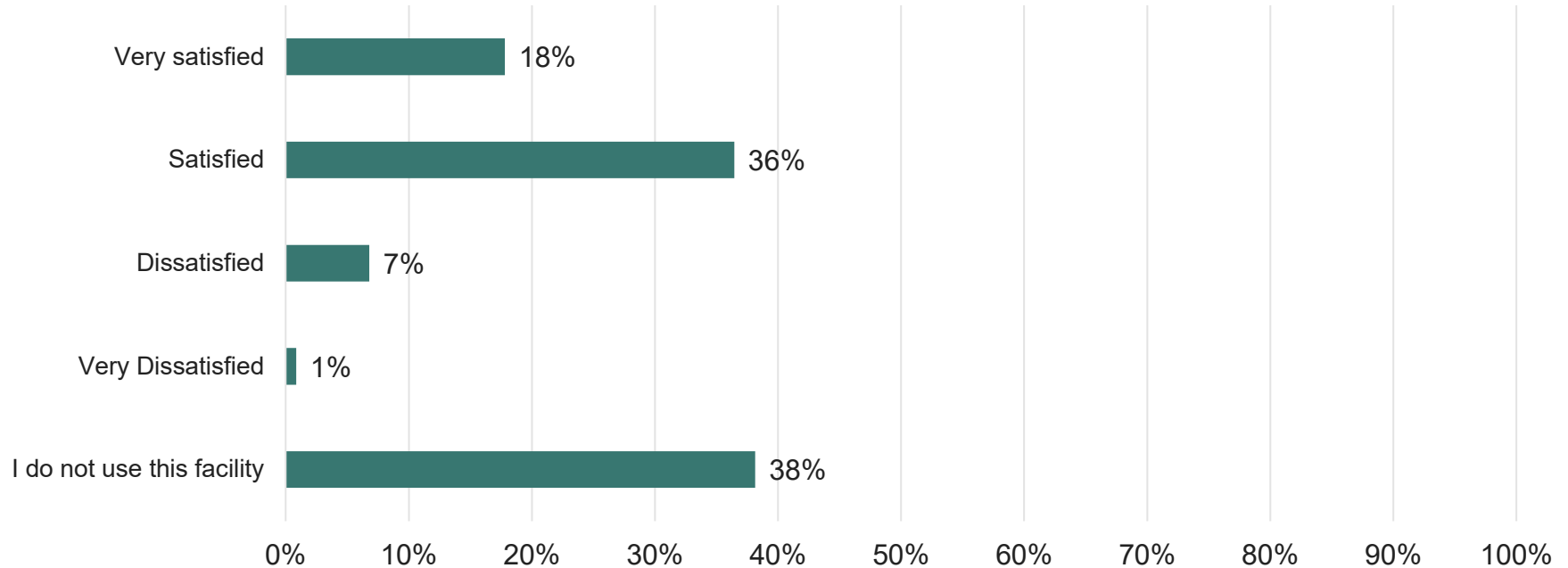
How satisfied are you with the current conditions of cultural facilities within the City?



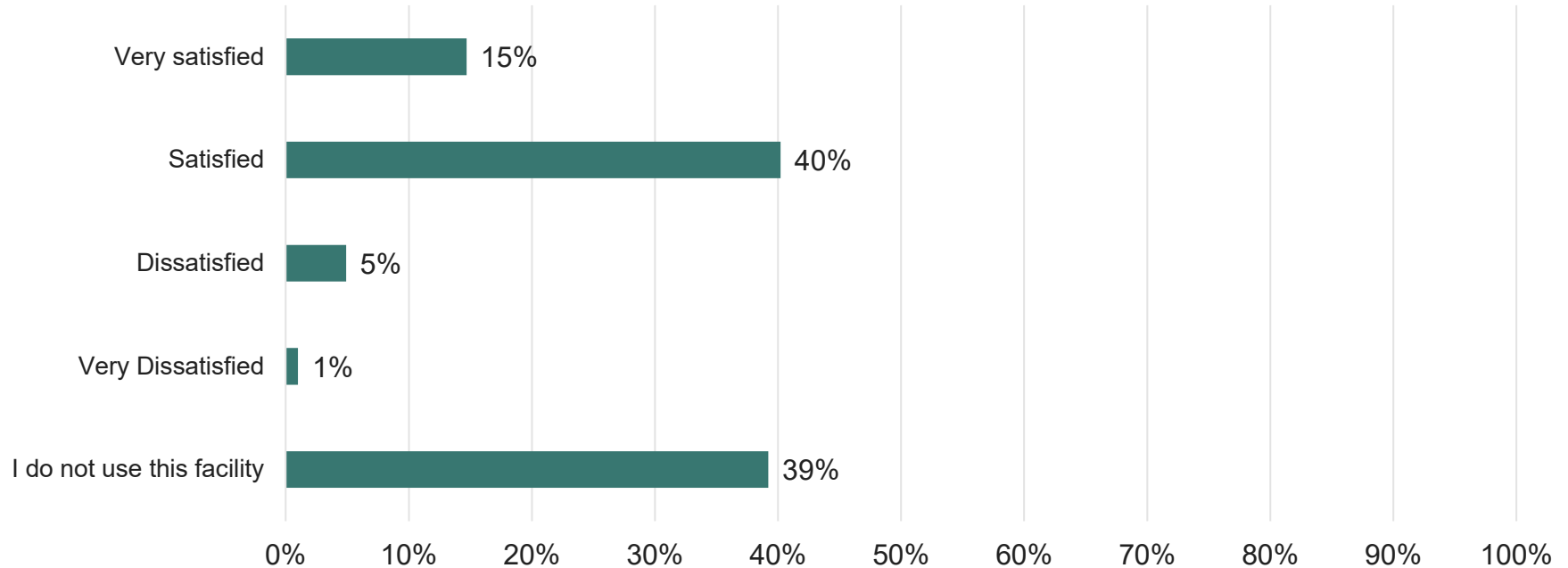
How satisfied are you with the current availability of services within these facilities?



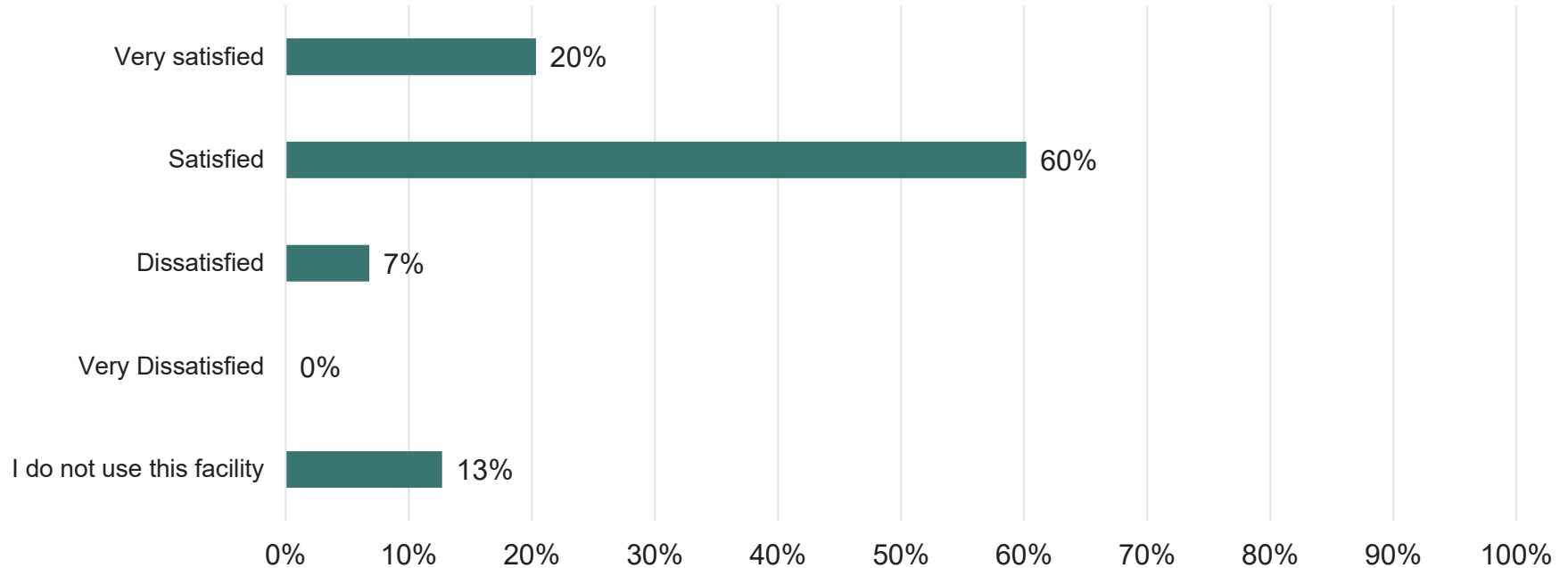
How satisfied are you with the current conditions of the Woodstock Art Gallery?



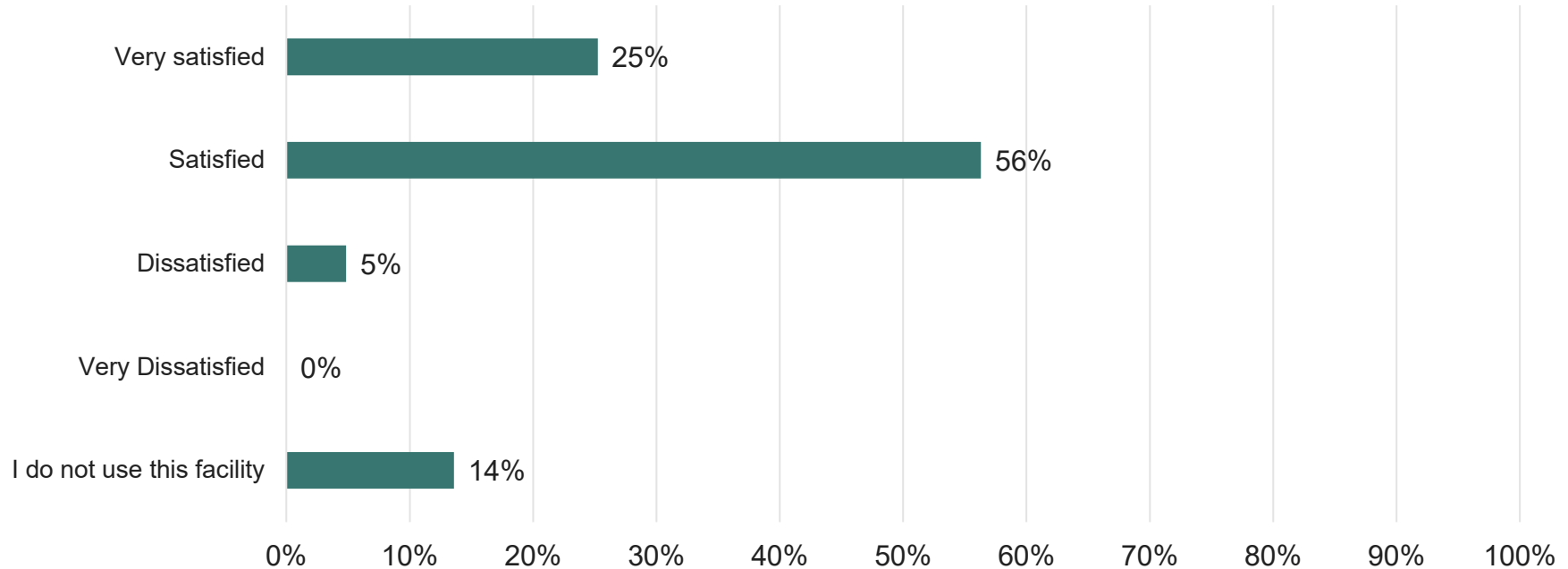
How satisfied are you with the current availability of services within the Woodstock Art Gallery?



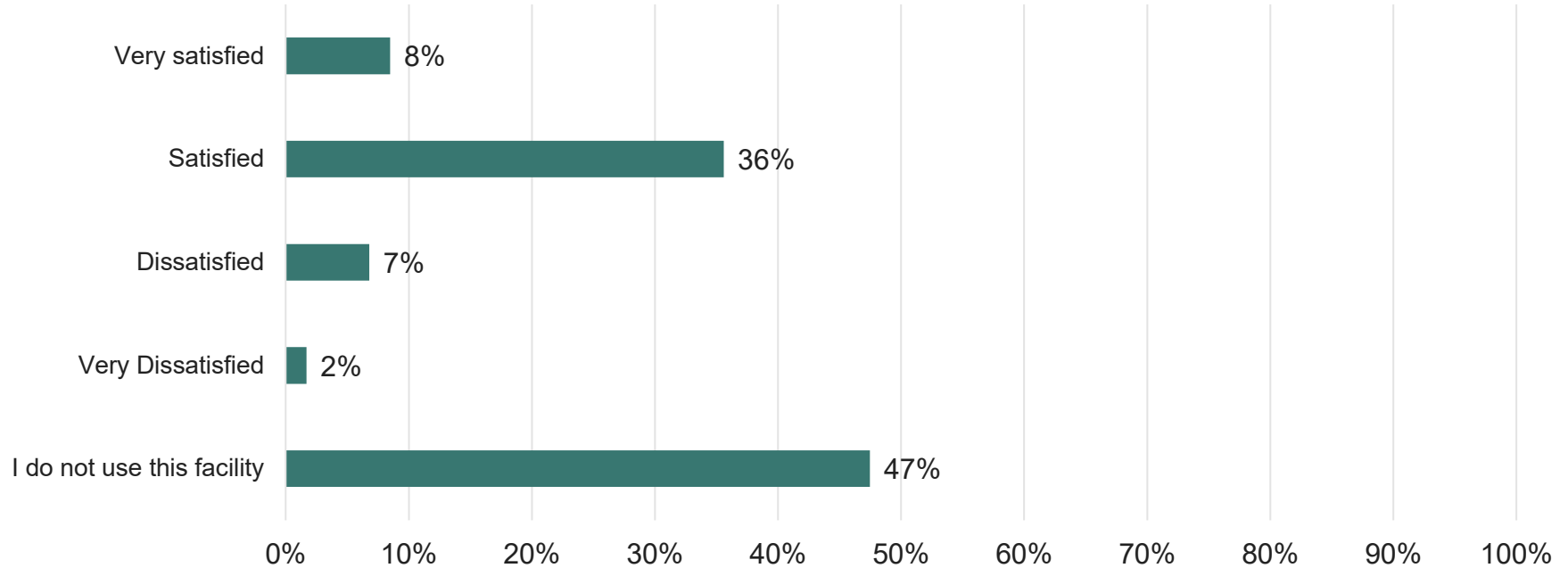
How satisfied are you with the current conditions of the Woodstock Library?



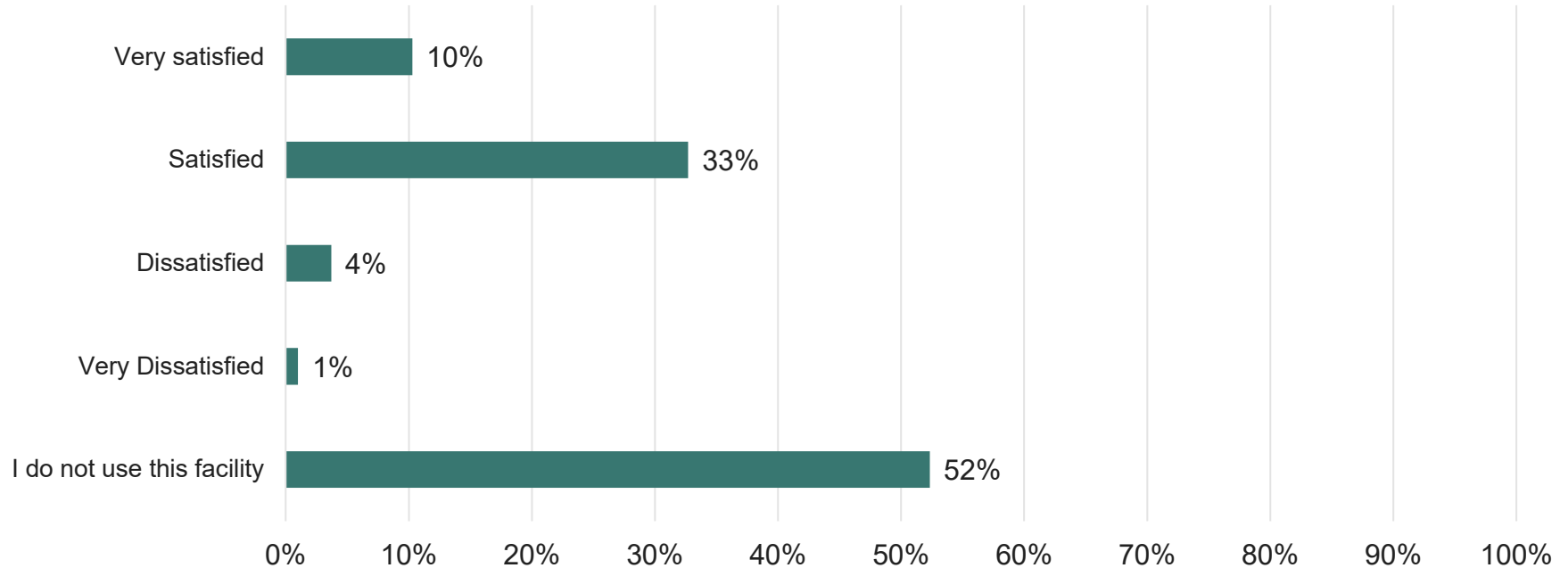
How satisfied are you with the current availability of services within the Woodstock Library?



How satisfied are you with the current conditions of the Woodstock Museum?



How satisfied are you with the current availability of services within the Woodstock Museum?



Next Steps

Levels of Service

- Continue to work with departments on building out levels of service metrics
- Expand on current levels of service for all City assets using responses from both surveys

Asset Management Plan

- Second iteration of AMP due July 2024
- Will expand on previous AMP by including current levels of service for core assets

Future Engagement

- Continue to engage public on perceived levels of service

Thank You

